

November 13th Software Updates

COVID-19 Community Team Outreach

See below for an overview of updates to the CCTO Tool as of 11/13:

Contact Profile Updates

1. The **Monitoring Details** box has been moved to the top of the screen, and "Final Monitoring Outcome" has been moved below "Monitoring End Date."
2. A free-text box called **Monitoring Event Notes** has been added above Timeline/Activities for any critical reference information that should be quickly visible to the tracer working this contact. **Notes within Timeline/Activities can still be used if desired.** Any information deemed critical can be copied from a Timeline/Activities note into **Monitoring Event Notes**.
3. **"Calculated Age"** is now generated from **"Date of Birth"** and **"Created On"** (instead of "Date of Birth" and the current date). This means that "Calculated Age" will lock based on the date that the contact was created, **and a contact's "Calculated Age" will not change if they have a birthday during monitoring.**
4. A toggle for **"Fake DOB"** can be turned on to indicate if a contact has refused to provide their actual date of birth and instead provides a placeholder to facilitate digital assessments. **A fake DOB should be provided by the contact, as they will need to remember this date to access digital assessments.** Turning on "Fake DOB" prevents "Calculated Age" from populating.
5. The **Recent Monitoring History** page on contact profiles will now show columns for "Created On," "Last Date of Exposure to Source Patient #1," and "Last Date of Exposure to Source Patient #2."
6. "Final Monitoring Outcome" can now be set to **"Is Duplicate"** or **"Monitored in Other System"** to document contacts created as duplicates* or contacts who will be monitored elsewhere (e.g., by a military base that is **NOT** using CCTO).

1 Monitoring Details

2 Monitoring Event Notes

3 Demographic Info

4 System Information

4 Basic Info

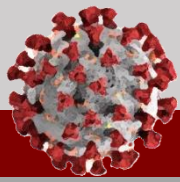
Demographic Info

5 Recent Monitoring History

- 1** Monitoring Details
- 2** Monitoring Event Notes
- 3** "Calculated Age"
- 4** "Fake DOB"
- 5** Recent Monitoring History
- 6** "Is Duplicate" & "Not Monitored in the Tool"

6 Final Monitoring Outcome

***NOTE:**
There are additional steps that must be taken before assigning an FMO of **"Is Duplicate."** Please review the new **"Handling Duplicates"** Job Aid to see this process.



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See below for an overview of updates to the CCTO Tool as of 11/13:

Automatic Updates to Contact Profile Fields at Deactivation

When a contact is **deactivated**, certain fields will now update automatically:

- ...under **Monitoring Details**:
 - "Begin Monitoring"** will be set to **"No"** if it has not already been done.
 - "Monitoring Status"** will be set to **"Monitoring Ended"** if it has been set to "Monitoring" or "Monitoring Paused."
- ...under **Testing Details**:
 - "Tested?"** will be set to **"Yes"** if it is left blank and **"COVID-19 Test Result"** is set to **"Positive," "Negative,"** or **"Unknown."**
- under **For Public Health Use Only**:
 - "Contact or Case Patient"** will be set to **"Contact who became a case"** if **"Final Monitoring Outcome"** is set to **"Tested Positive - Became Case."**

- 1 **Monitoring Details**
- 2 **Testing Details**
- 3 **For Public Health Use Only**

Automatic Updates to Contact Profile Fields At Any Time

These updates occur in real time **while editing a contact**:

- If **"Final Monitoring Outcome"** is set to **"Refused"** or **"Never Reached"**:
 - "Gender"** will be set to **"Unknown"** if it has been left blank.
 - "Race"** will be set to **"Unknown"** if it has been left blank.
 - "Ethnicity"** will be set to **"Unknown"** if it has been left blank.
- If **"Contact or Case Patient"** is set to **"Contact who became a case,"** a **clickable lightbulb** will appear next to **"Final Monitoring Outcome"** to remind you to update this to **"Tested Positive - Became Case."**

- 1 **Demographic Info**
- 2 **FMO Lightbulb**

Read-only This record's status: Inactive

TB Teddy Bear
Contact - MDA Form

ARIAS Contact Assessments All Activities Recent Monitoring History System Information Related

Basic Info		Monitoring Details	
C#	C-0000036321	Begin Monitoring?	No
Event #	1	Monitoring Status	Monitoring Ended

Testing Details

Referred to Test?	Yes
Referred to Test Date	11/8/2020
Tested?	Yes
Test Date	11/10/2020
COVID-19 Test Result	Positive

Final Monitoring Outcome **Tested Positive - Became Case**

For Public Health Use Only

Contact or Case Patient	Contact who became a case
NC-COVID Event ID of Case (Use the number portion of ...)	101234532

Monitoring Details

Begin Monitoring?	Yes
Monitoring Status	Monitoring
Monitoring End Date	11/19/2020
Final Monitoring Outcome	Refused

Demographic Info

Is Student	<input type="checkbox"/> No
Calculated Age	19
Manual Age (if DOB is not available)	---
Gender	Unknown
Race	Unknown
Ethnicity	Unknown

For Public Health Use Only

Contact or Case Patient	Contact who became a case
Final Monitoring Outcome	---
Recommendation	Final Monitoring Outcome This record is a Contact who became a case. The recommended Final Monitoring outcome is "Tested Positive - Became Case."

Apply

PLEASE NOTE: Each of these automations only occurs one time, and you will need to reset any fields you wish to reverse **manually**.

For your awareness, we are also working on updating CCTO Dashboards. You may notice some changes to dashboards in the coming weeks, and further information will be provided when these changes are finalized.